

REGIONAL HEALTH GROUP, INC. dba MUSCULOSKELETAL ASSOCIATES – FINANCIAL POLICY

Thank you for choosing MUSCULOSKELETAL ASSOCIATES as your health care provider. The following is our Financial Policy. If you have any questions or concerns about our payment policies please do not hesitate to ask our business office personnel. We ask that all patients read and sign our Financial Policy as well as complete our Patient Information Forms prior to seeing the doctor.

Patient’s portion of payment is due at the time services are rendered unless prior arrangements have been made with the business office manager.

We accept assignment with most major insurance companies and participating provider plans. However, you must understand that:

1. Your insurance policy is a contract between you, your employer, and the insurance company. We are NOT a party to that contract. Our relationship is with you, not your insurance carrier.
2. All charges are your responsibility whether your insurance company pays or not.
3. Fees for services, along with unpaid deductibles and co-payments, are due at the time of treatment.
4. If the insurance company does not pay your balance in full within 30 days we ask that you contact the carrier to request prompt payment. Please inform our office of the carrier’s response.
5. Returned checks will be subject to \$30.00 collection charge. We will notify you by certified letter. If the check is not picked up within 10 days the check will be turned over to law enforcement.
6. Unpaid balances over 90 days are subject to collections via small claims court, attorney, and/or collection agency with applicable collection fees. Collection fees are the responsibility of the patient.

We understand that temporary financial problems may affect timely payment of your balance. We encourage you to communicate any such problems so that we can assist you in the management of your account.

Authorization to Release and Assign Insurance Benefits: I authorize release of any information required to act on any insurance claim and permit photographic or other facsimile reproduction of this authorization to be used in place of the original assignment. I hereby assign to MUSCULOSKELETAL ASSOCIATES the medical and/or surgical benefits I am entitled from my insurance company and/or Medicare.

This authorization is in effect for all future claims, until I choose to revoke it in writing.

I, the undersigned, understand and agree to the above Financial Policy. I understand that I am financially responsible for all charges incurred for my medical treatment.

Patient’s Signature (Or Authorized Signature) _____
Date

Printed Name of Patient _____
Relationship to patient if not patient

Authorized Witness: _____

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I have received or been offered and declined a copy of MUSCULOSKELETAL ASSOCIATES’s Privacy Practices. I have had the opportunity to have any questions answered regarding the privacy practices of the clinic.

Patient’s Signature (Or Authorized Signature) _____
Date

Printed Name of Patient _____
Relationship to patient if not patient

Authorized Witness: _____